

Hewan Redie

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PROFESSIONAL SUMMARY

Proficient in test plan scheduling, strategy implementation, test plan development, execution, test project management, and bug tracking. Managed all aspects of the test life cycle in a software development projects.

EDUCATION

- 2017, BS in Computer Science, Metropolitan State University, St. Paul MN.
- 2009, BA in Business Administration and Information System, National College, Addis Ababa, Ethiopia

COMPUTER SKILLS

- Programming Languages: Java, Visual Basics, JavaScript, HTML, CSS, SQL, MIPS Assembly
- Database: Universal SQL, DB-Visualizer, SQL Server Management Studio
- Software Testing Tool: TFS/MTM, HP QC, UFT (Automation testing), JIRA bug tracking
- Modeling Language: UML
- Applications: EPIC electronic medical record system, Sunquest lab information system, PowerScribe radiology reporting platform, MSP loan servicing platform, ServiceNow, SharePoint, Microsoft Office, Avaya One-X soft phone, Cisco Jabber

WORK EXPERIENCE

QA Analyst: Fairview Health Services, Minneapolis Minnesota 02/2018 - 02/2021

- Designed and developed test plan and test estimates according to technical specifications.
- Write test cases and test scripts based off of requirement and workflow document.
- Execute manual and automated test scripts using different company supported platforms.
- Performed different types of testing including functional, interface and regression testing.
- Documented and maintained defects using bug tracking system.
- Compiled and reported daily, weekly and final test status report to project managers, application analysts and stakeholders.
- Worked with business analysts, application analysts, project managers and operations to ensure successful project deployment.
- Mentored and trained new team members and offshore employees and provided support.
- Led QA testing effort of various projects.
- Assisted with quarterly release testing led by other QA team leads.
- Highly organized with proven ability to meet deadlines.

Technical Support Analyst: Assurant, Woodbury Minnesota 07/2019 - 12/2019

- Assist and monitor batch processing on Automic, Lawson and various other platforms.
- Deploy production codes using Microsoft SQL server, Octopus, Harvest, BOM and RM.
- Run manual batch workload.
- Assist in resolving and escalating batch related problems.
- Assist in one-time/AdHoc batch job setup requests.

QA Analyst: Ditech Financial LLC, Saint Paul, Minnesota 05/2015 - 09/2017

- Analyzed and reviewed testability of business/functional requirement and design documents.
- Worked closely with QA lead and business analysts to clarify requirements testability
- Worked with developers and project managers to assess priority and severity of defects reported.
- Developed test plan, test scenarios, test case and use cases for different projects.
- Performed functional testing, black-box testing, smoke, and regression testing.
- Data sourcing from multiple SQL databases to acquire test data for functional and regression testing.
- Documented software defects using bug tracking system and reported defects involving program functionality and output.
- Participated in many different types of meetings such as weekly meetings, Stand up meetings, Portfolio meetings, scrum meetings, client meetings etc.
- Delivered daily and weekly status reports to the QA lead, QA manager, Project managers/directors.
- Created and presented test estimate, Master Test Plan, and final QA report
- Trained new employees and closely worked with offshore team and provided support
- Ability to work independently and as part of a team
- Excellent time management and problem-solving ability.

Materials Management Clerk: St. Joseph Hospital, Saint Paul, Minnesota 10/2012 - 05/2015

- Maintained store facilities to ensure smooth functioning and collaborated with team leads and managers to improve work processes
- Responsible for keeping various appropriate records of materials received
- Report to the store manager on a regular basis regarding the demand for items so that the future orders can be placed accordingly.
- Monitor the functioning of equipment and report problems and failures to the supervisor

Help Desk Technician and Data Entry Clerk: Bethanya Higher Clinic, Addis Ababa, Ethiopia

CERTIFICATION:

- ISTQB Certified Tester by American Software Testing Qualifications Board Inc.
- EPIC plus strategy projects completion certification.

AWARDS:

- Employee of the month - February 2014 at St Joseph's hospital
- Employee of the year Harry Atwood Award finalists - 2014/2015 April 9th, 2015